



## MG Service Pledge:

- We will notify you the day before each visit by email and/or text.
- We will address our customers as "Mr." or "Mrs." or any other appropriate titles.
- We will apply the most effective, safe products available on the market today.
- We will knock on your door and ring bell during each visit.
- We will always be in a clean, full uniform and our truck and equipment are always clean.
- We will clear your lawn of any toys, furniture, etc. prior to treatment.
- We will apply our treatments to the VERY best of our ability by utilizing the correct procedures and tools.
- We will be sure to clean driveways, sidewalks, patios, decks and any other non-targeted areas of excess product.
- We will show up when we say we will.
- We will complete all service calls within 48 hours.
- We will leave detailed notes, instructions, and recommendations after each treatment.
- We will RESPECT your property as if it were our own.